JALA LINTAS MEDIA

CONNECTING THE TRUST

PERFORMANCE REPORT

Sekolah Tinggi Ilmu Farmasi Semarang (STIFAR)

September 2026

jlm.net.id

Escalation Process

Corporate East Segment



Detail Problem STIFAR site Plamongan [S4-237]

01 Sep 2026 - 30 Sep 2026

	Created Date	Created Time	Request ID	Service Description	Request Type	Caused Code	Downtime	Clock Downtime	Date Uptime	Clock Uptime	Duration
1	07 Sep 2026	15:40	20260963755	Gangguan Link (Sekolah Tinggi Ilmu Farmasi Semarang / STIFAR Plamongan - Mainlink & Backuplink)	Down	FO Cut	07 Sep 2026	15:37	08 Sep 2026	00:43	9:06:00
2	08 Sep 2026	09:12	20260963774	Gangguan Akses Website (Sekolah Tinggi Ilmu Farmasi Semarang / STIFAR Plamongan)	Akses Website Problem	Access Website Problem	08 Sep 2026	09:12	08 Sep 2026	09:12	0:00:00
3	29 Sep 2026	11:22	20260965002	Gangguan Akses Website (Sekolah Tinggi Ilmu Farmasi Semarang / STIFAR Plamongan)	Akses Website Problem	Access Website Problem	29 Sep 2026	11:15	29 Sep 2026	11:15	0:00:00

Total Trouble Ticket

Ticket

3

Availability (%)

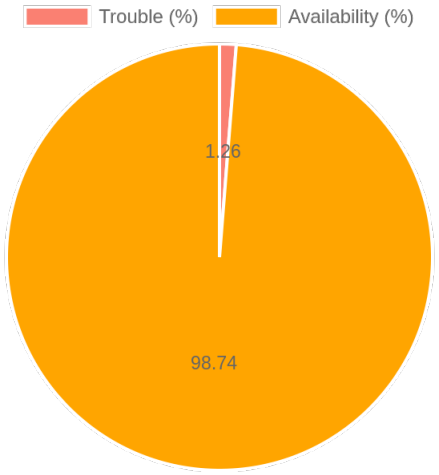
Grade

98.74 %

Trouble (%)

Grade

1.26 %



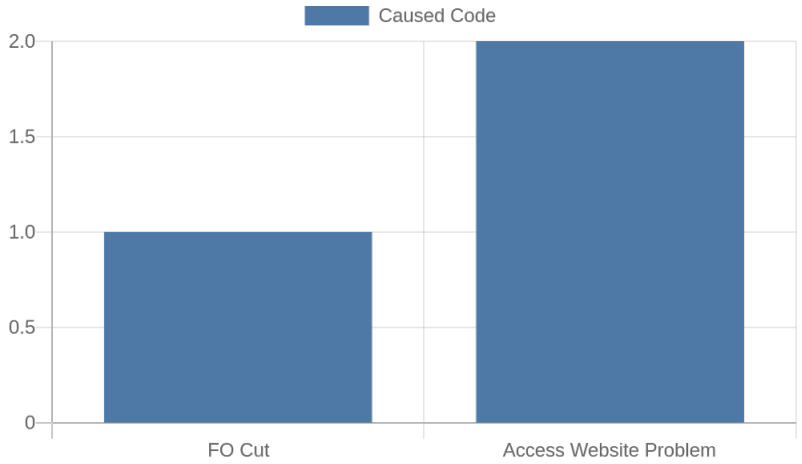
Performance STIFAR site Plamongan [S4-237]

01 Sep 2026 - 30 Sep 2026

Downtime Records per Problem

	Request Type	Duration	Record Count
1	Down	9:06:00	1
2	Akses Website Problem	0:00:00	2

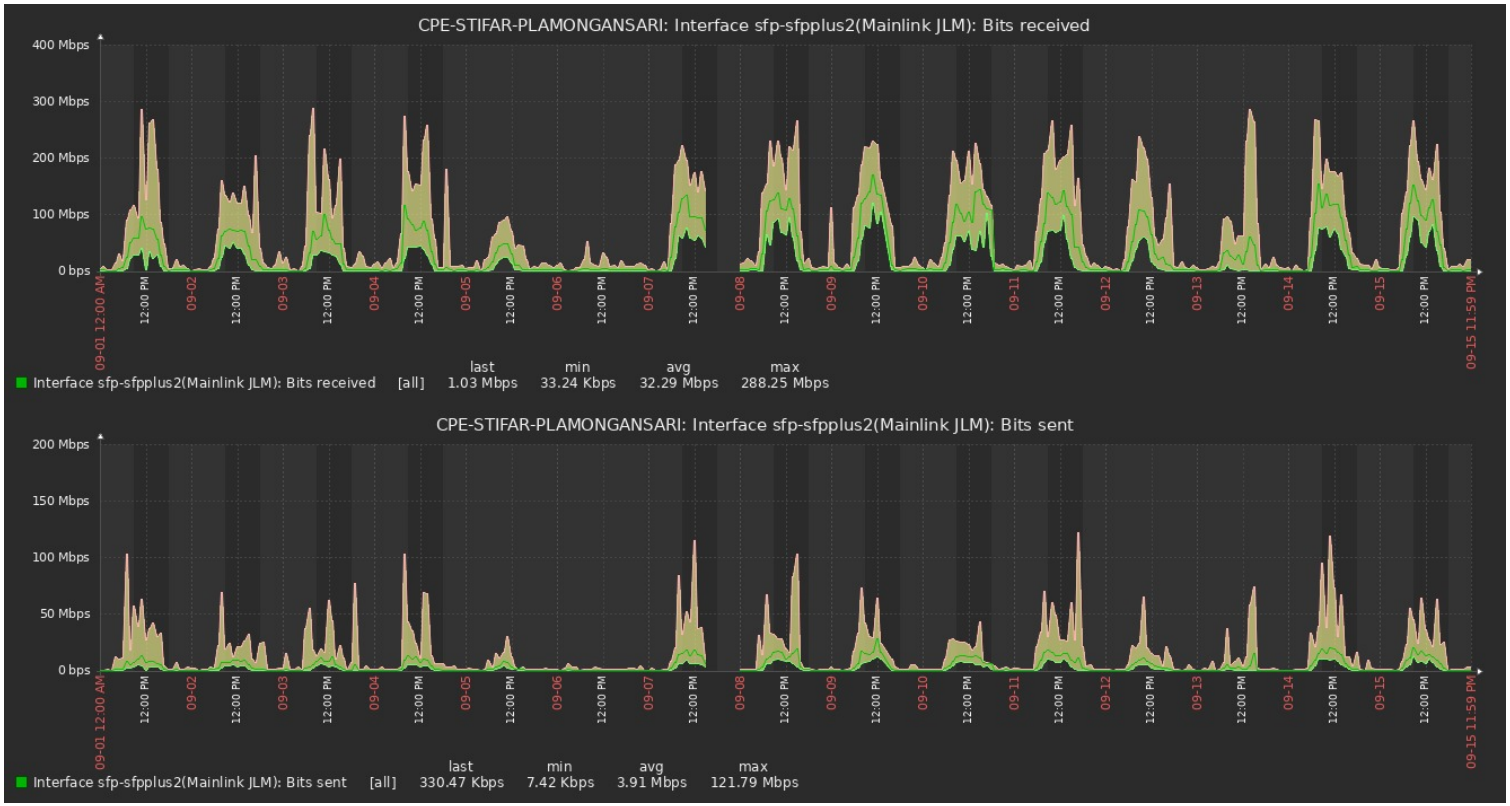
Problem per Caused Code



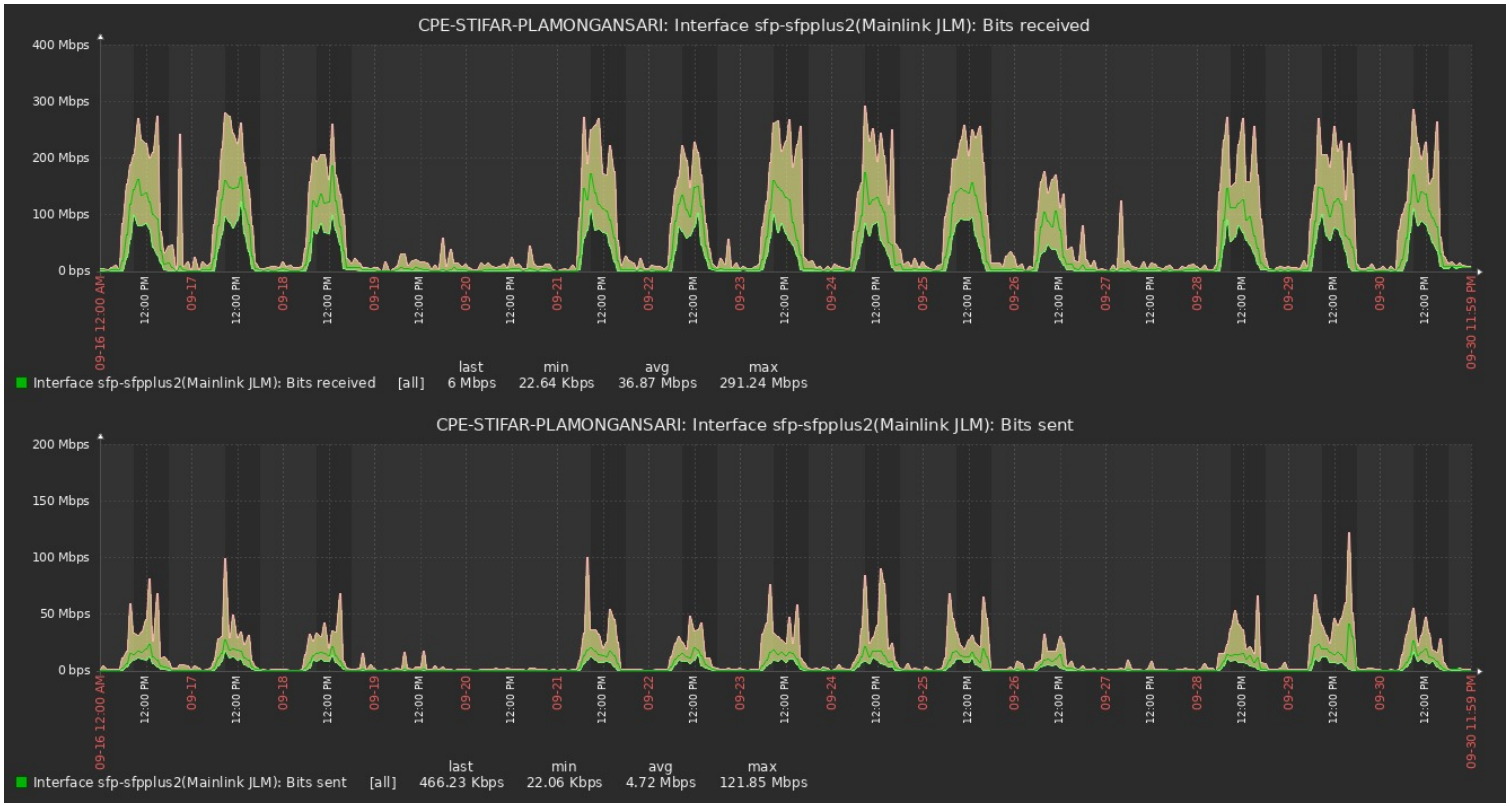
Downtime Records per Date

Created Date	Duration	Record Count
07 Sep 2026	9:06:00	1
08 Sep 2026	0:00:00	1
29 Sep 2026	0:00:00	1

Data MRTG (Week 1 & 2)



Data MRTG (Week 3 & 4)



THANK YOU