JALA LINTAS MEDIA

CONNECTING THE TRUST

PERFORMANCE REPORT

Sekolah Tinggi Ilmu Farmasi Semarang (STIFAR)

August 2026

jlm.net.id

Escalation Process

Corporate East Segment



Detail Problem STIFAR site Plamongan [S4-237]

01 Aug 2026 - 31 Aug 2026

	Created Date	Created Time	Request ID	Service Description	Request Type	Caused Code	Downtime	Clock Downtime	Date Uptime	Clock Uptime	Duration
1	08 Aug 2026	09:35	20260862165	Request Monitoring Link (Sekolah Tinggi Ilmu Farmasi Semarang / STIFAR Plamongan)	Request	Information Data Technical (Request)	08 Aug 2026	09:30	08 Aug 2026	09:30	0:00:00
2	29 Aug 2026	07:16	20260863215	Gangguan Link (Sekolah Tinggi Ilmu Farmasi Semarang / STIFAR Plamongan)	Down	FO Cut	29 Aug 2026	07:09	29 Aug 2026	10:04	2:55:00

Total Trouble Ticket

Ticket

2

Avaibility (%)

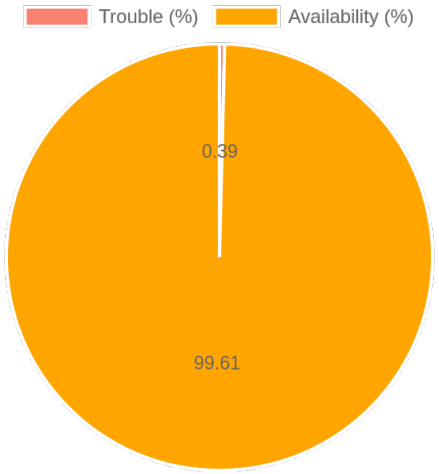
Grade

99.61 %

Trouble (%)

Grade

0.39 %



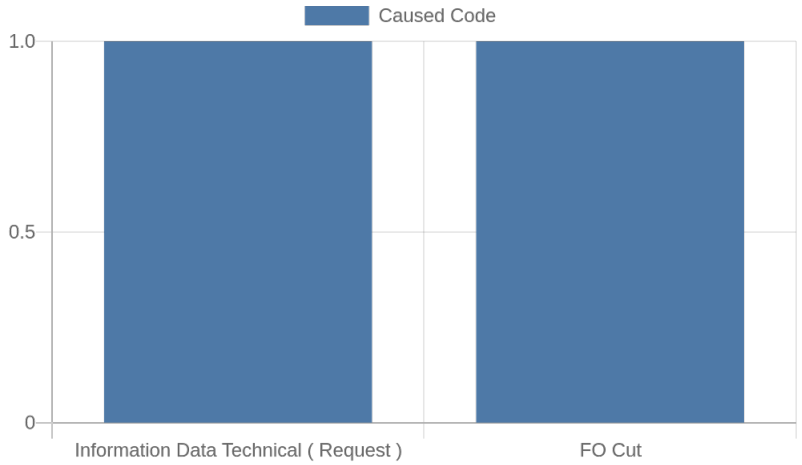
Performance STIFAR site Plamongan [S4-237]

01 Aug 2026 - 31 Aug 2026

Downtime Records per Problem

	Request Type	Duration	Record Count
1	Request	0:00:00	1
2	Down	2:55:00	1

Problem per Caused Code

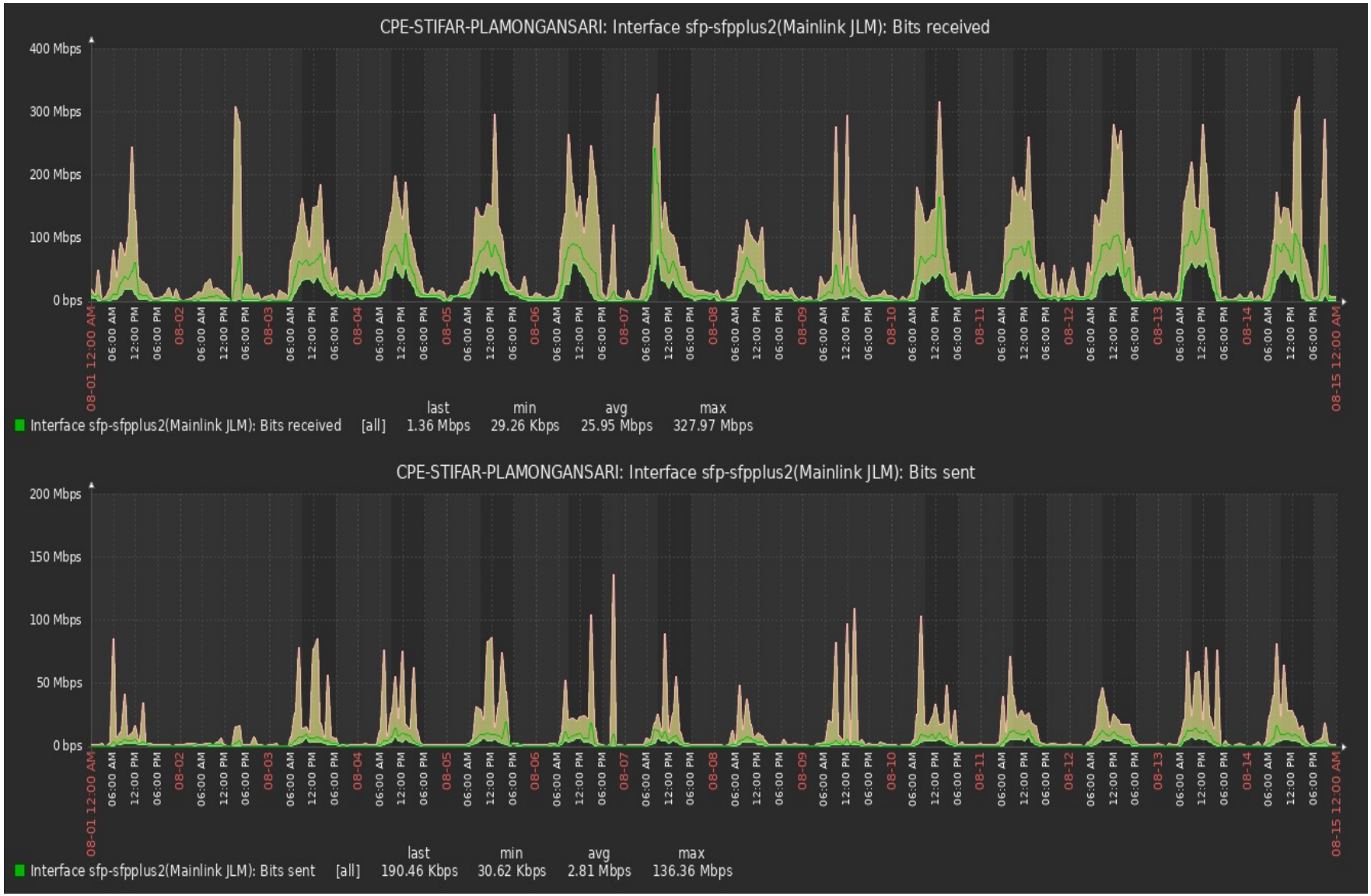


Downtime Records per Date

Created Date	Duration	Record Count
08 Aug 2026	0:00:00	1
29 Aug 2026	2:55:00	1

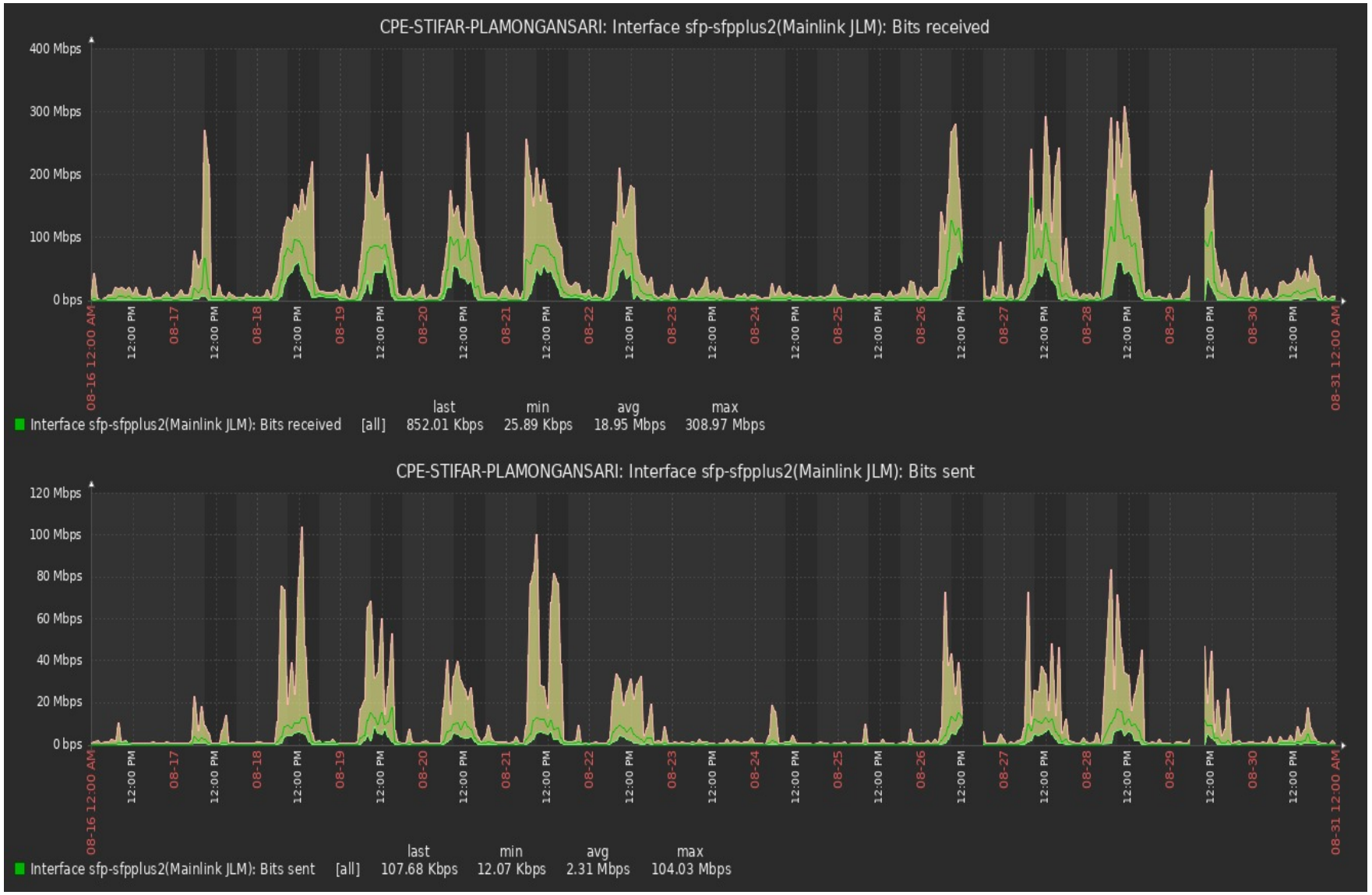
NETVOLVE
EVOLVING CONNECTION

Data MRTG (Week 1 & 2)



NETVOLVE
EVOLVING CONNECTION

Data MRTG (Week 3 & 4)



THANK YOU