JALA LINTAS MEDIA

CONNECTING THE TRUST

PERFORMANCE REPORT

Sekolah Tinggi Ilmu Farmasi Semarang (STIFAR)

July 2026

jlm.net.id

Escalation Process

Corporate East Segment



Detail Problem STIFAR site Plamongan [S4-237]

01 Jul 2026 - 31 Jul 2026

	Created Date	Created Time	Request ID	Service Description	Request Type	Caused Code	Downtime	Clock Downtime	Date Uptime	Clock Uptime	Duration
1	18 Jul 2026	09:37	20260761080	Gangguan Link (Sekolah Tinggi Ilmu Farmasi Semarang / STIFAR Plamongan)	Down	FO Cut	18 Jul 2026	09:37	18 Jul 2026	18:08	8:31:00
2	23 Jul 2026	14:10	20260761329	Gangguan Manage Service (Sekolah Tinggi Ilmu Farmasi Semarang / STIFAR Plamongan)	Manage Service	Hardware Issue	23 Jul 2026	13:38	23 Jul 2026	13:38	0:00:00
3	26 Jul 2026	07:55	20260761462	Request Monitoring Link (Sekolah Tinggi Ilmu Farmasi Semarang / STIFAR Plamongan)	Request	Information Data Technical (Request)	26 Jul 2026	07:49	26 Jul 2026	07:49	0:00:00
4	30 Jul 2026	08:33	20260761709	Request Monitoring Link (Sekolah Tinggi Ilmu Farmasi Semarang / STIFAR Plamongan)	Request	Information Data Technical (Request)	30 Jul 2026	08:29	30 Jul 2026	08:29	0:00:00

Total Trouble Ticket

Ticket

4

Avaibility (%)

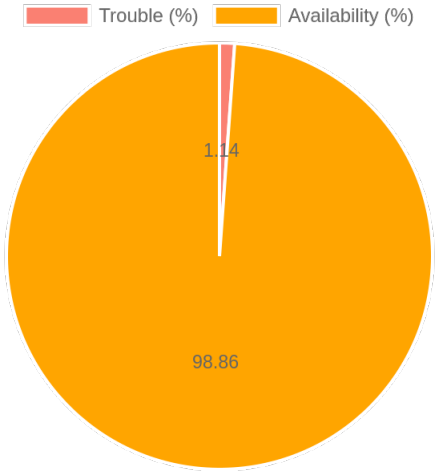
Grade

98.86 %

Trouble (%)

Grade

1.14 %



Performance STIFAR site Plamongan [S4-237]

01 Jul 2026 - 31 Jul 2026

Downtime Records per Problem

	Request Type	Duration	Record Count
1	Down	8:31:00	1
2	Manage Service	0:00:00	1
3	Request	0:00:00	2

Problem per Caused Code

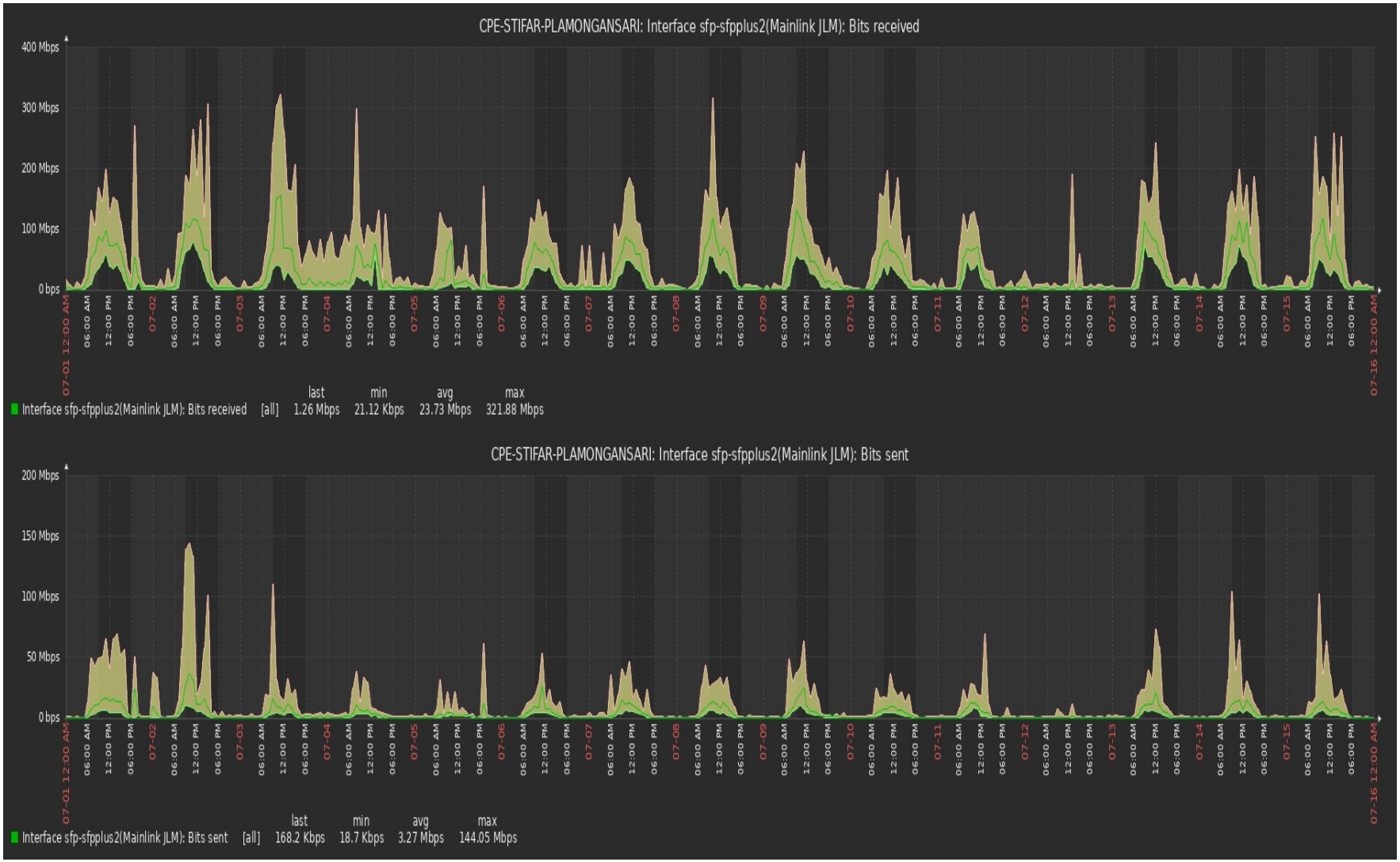


Downtime Records per Date

Created Date	Duration	Record Count
18 Jul 2026	8:31:00	1
23 Jul 2026	0:00:00	1
26 Jul 2026	0:00:00	1
30 Jul 2026	0:00:00	1

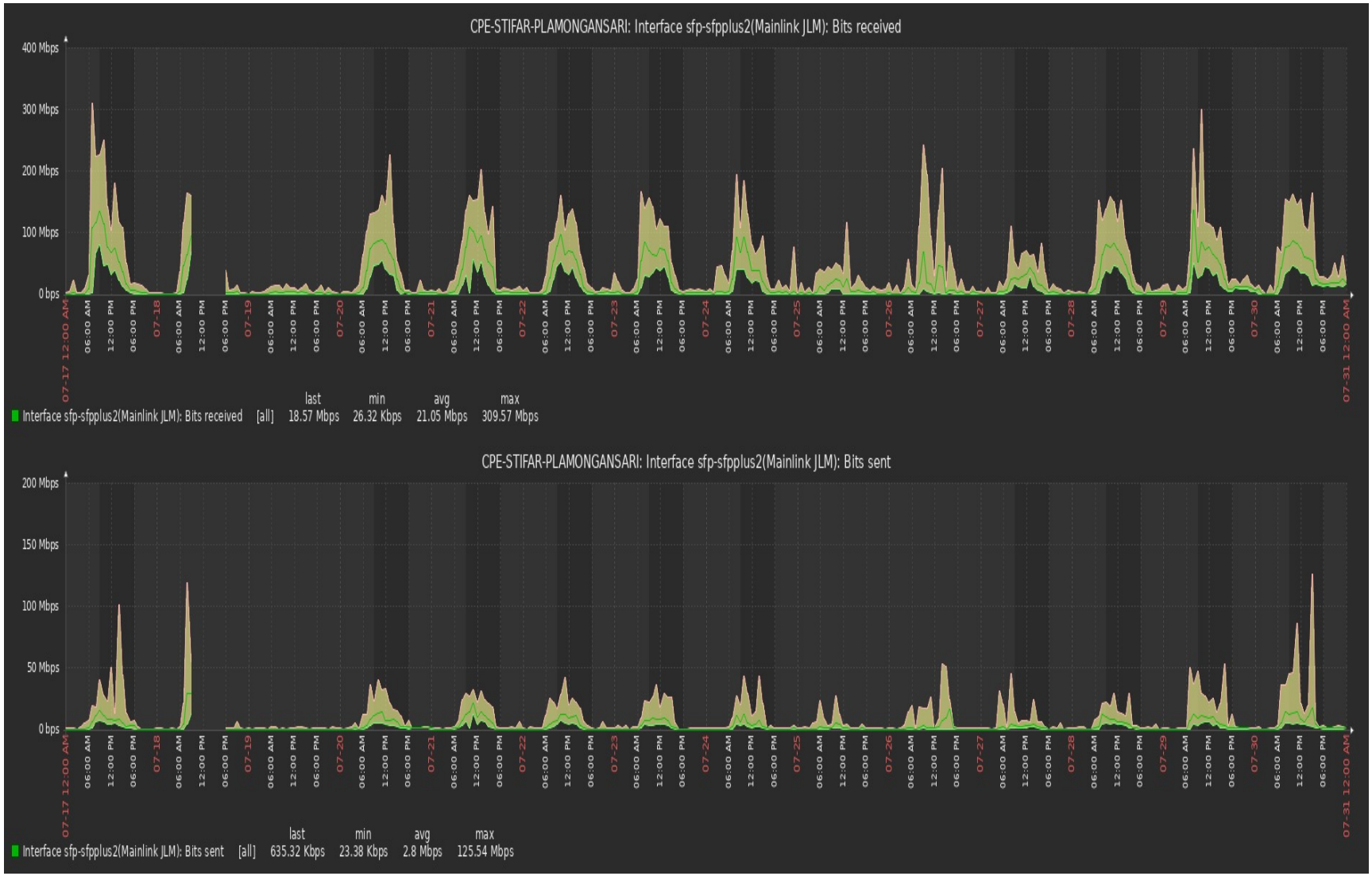
NETVOLVE
EVOLVING CONNECTION

Data MRTG (Week 1 & 2)



NETVOLVE
EVOLVING CONNECTION

Data MRTG (Week 3 & 4)



THANK YOU