JALA LINTAS MEDIA

CONNECTING THE TRUST

PERFORMANCE REPORT

Sekolah Tinggi Ilmu Farmasi Semarang (STIFAR)

June 2026

jlm.net.id

JALA LINTAS MEDIA

CONNECTING THE TRUST

Escalation Process

Corporate East Segment



Detail Problem STIFAR site Plamongan [S4-237]

01 Jun 2026 - 30 Jun 2026

	Created Date	Created Time	Request ID	Service Description	Request Type	Caused Code	Downtime	Clock Downtime	Date Uptime	Clock Uptime	Duration
1	03 Jun 2026	20:14	20260658642	Gangguan Link (Sekolah Tinggi Ilmu Farmasi Semarang / STIFAR Plamongan)	Down	Kelistrikan (Client)	03 Jun 2026	20:07	03 Jun 2026	20:07	0:00:00
2	20 Jun 2026	13:15	20260659580	Gangguan Akses Website (Sekolah Tinggi Ilmu Farmasi Semarang / STIFAR Plamongan)	Akses Website Problem	Access Website Problem	20 Jun 2026	13:11	20 Jun 2026	13:11	0:00:00
3	24 Jun 2026	09:20	20260659751	Gangguan Link (Sekolah Tinggi Ilmu Farmasi Semarang / STIFAR Plamongan)	Down	Kelistrikan (Client)	24 Jun 2026	09:17	24 Jun 2026	09:17	0:00:00
4	23 Jun 2026	09:13	20260659776	Gangguan Link (Sekolah Tinggi Ilmu Farmasi Semarang / STIFAR Plamongan)	Down	FO Cut	23 Jun 2026	09:10	23 Jun 2026	15:56	6:46:00

Total Trouble Ticket

Ticket

4

Availability (%)

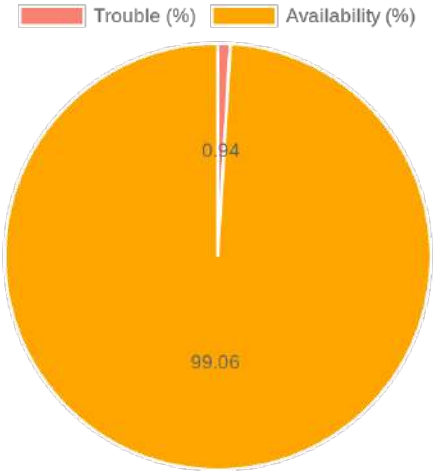
Grade

99.06 %

Trouble (%)

Grade

0.94 %



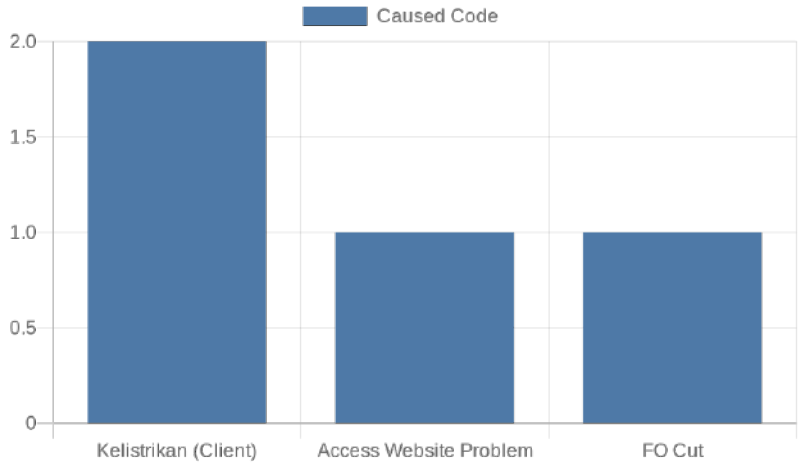
Performance STIFAR site Plamongan [S4-237]

01 Jun 2026 - 30 Jun 2026

Downtime Records per Problem

	Request Type	Duration	Record Count
1	Down	6:46:00	3
2	Akses Website Problem	0:00:00	1

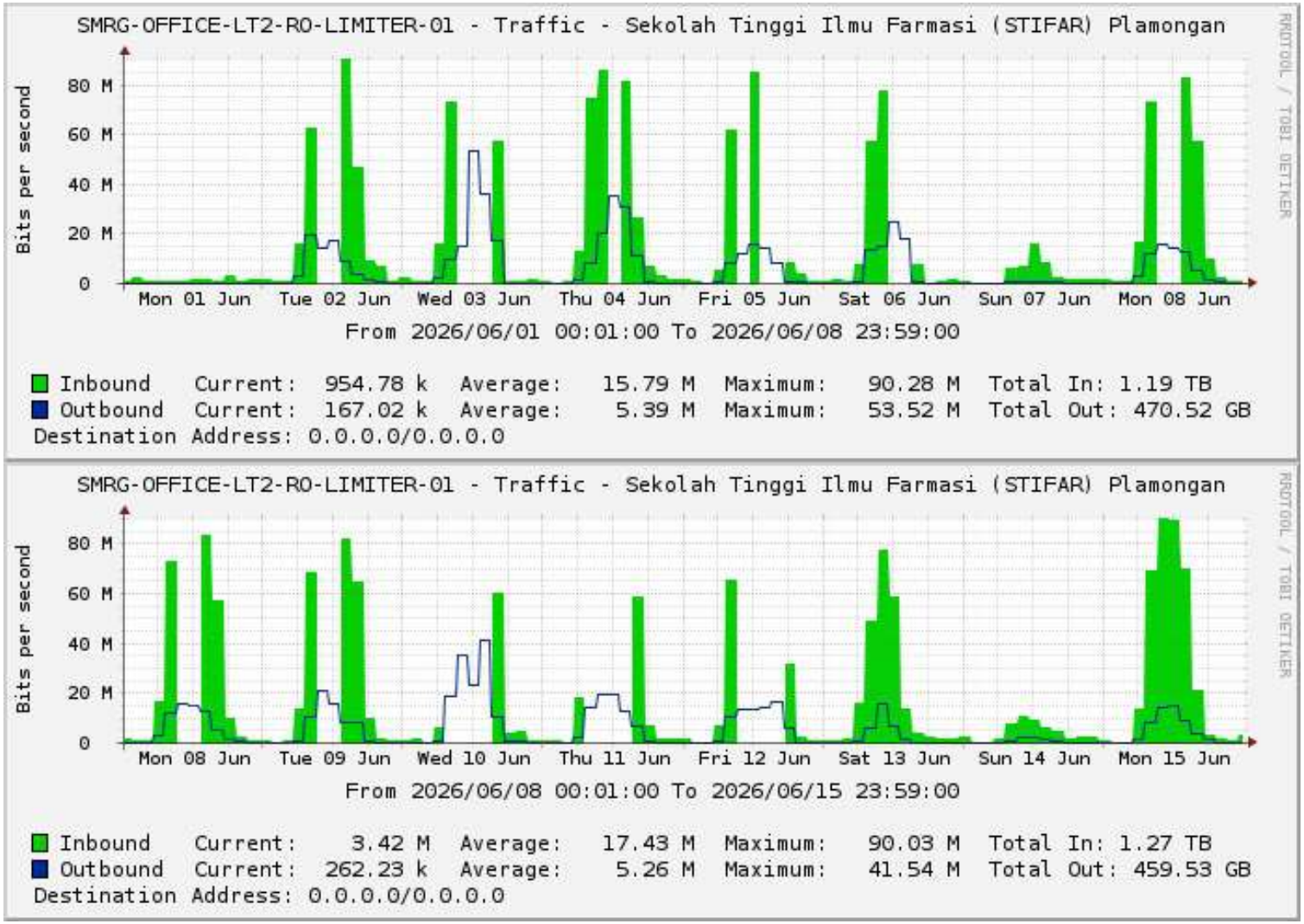
Problem per Caused Code



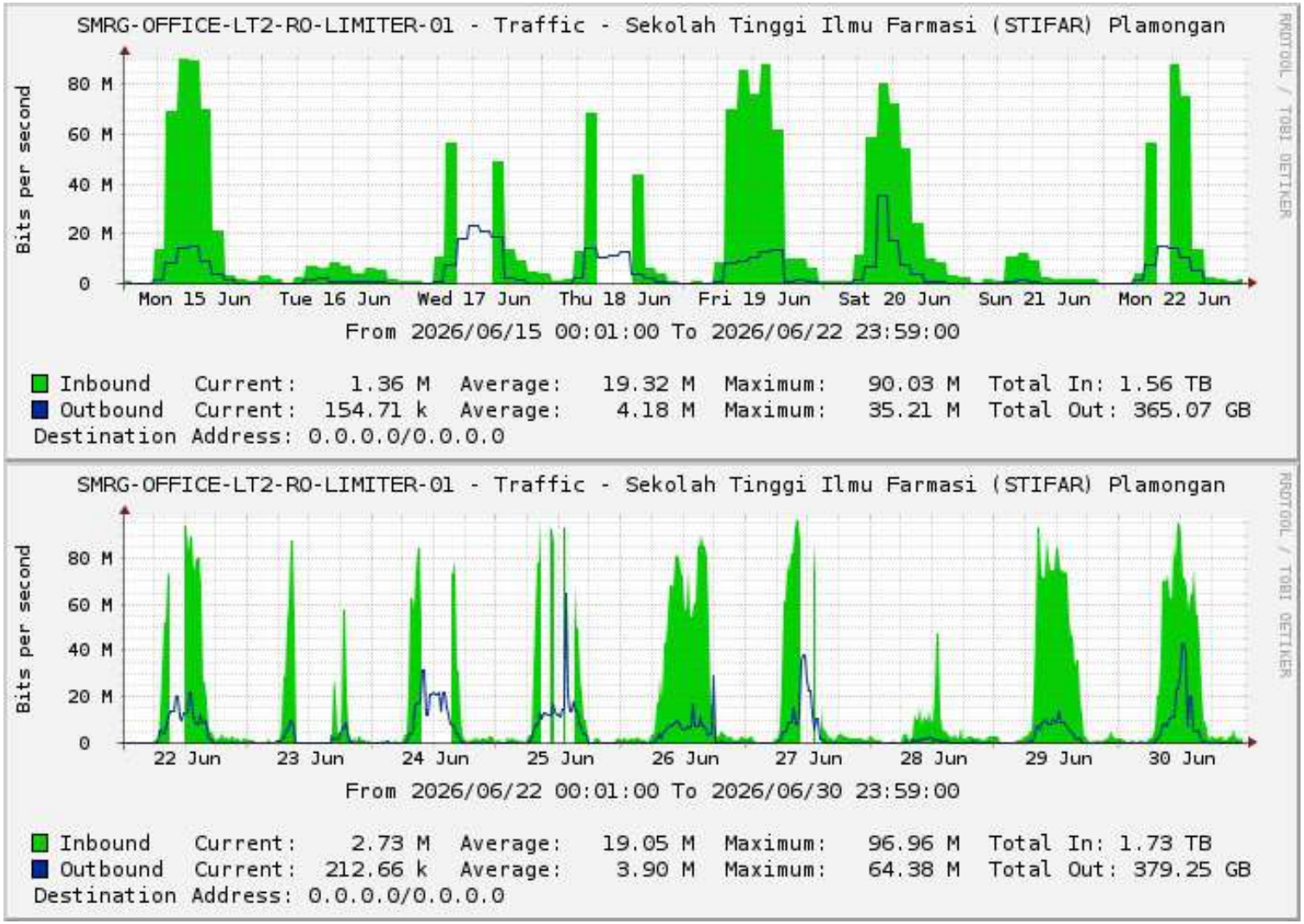
Downtime Records per Date

Created Date	Duration	Record Count
03 Jun 2026	0:00:00	1
20 Jun 2026	0:00:00	1
24 Jun 2026	0:00:00	1
23 Jun 2026	6:46:00	1

Data MRTG (Week 1 & 2)



Data MRTG (Week 3 & 4)



THANK YOU